

# Stacy Lumley presented with April's City Manager Leadership Award

Acting City Manager Tammy Letourneau presented Neighborhood Improvement Manager Stacy Lumley with the City Manager Leadership Award at the monthly Meet and Greet on Thursday April 25.

"Stacy's hard work and passion for helping the less fortunate in our community was a key factor in the successful opening of our new Bridge Shelter," Letourneau said. "She worked tirelessly to get the shelter open and she continues to serve our clients on a daily basis. I am so proud of her and delighted to give her this award."

As Letourneau presented her with the award, she noted the words to describe Lumley are "Leadership, Commitment, Compassion."

In her role, Lumley manages the city's Community Outreach Team and the city's Network for Homeless Solutions, balancing the needs of individuals experiencing homelessness with the needs of residents and businesses.

Hired as a part time Costa Mesa Outreach Worker in 2014, Lumley has helped to link and house hundreds of homeless individuals to medical, mental health, substance abuse and housing opportunities.

Working alongside the city's community policing officers, she used her crisis skills and helped police officers by defusing potentially volatile situations by linking homeless clients with services, which would free up officers to attend to other matters.

Under the guidance of the City Manager's Office, she also developed monthly police briefings to keep law enforcement informed about homeless coordination policies, helped develop partnerships within the community and assisted in managing, developing and evaluating new programs designed to stabilize clients and provide them with additional housing resources.

She also took on the responsibility of participating in the 211 OC Coordinated Entry (CE) Permanent Supportive Housing Program. She also trained other workers to complete housing assessments and became one of the key players in the Coordinated Entry program throughout the County.

In 2016, she became a full-time employee and in 2018, she was promoted to manager and has been an integral member of the leadership team as it worked through issues surrounding the OC Catholic Worker lawsuit.

Prior to coming to the City, Stacy had 19 years of administrative social service experience serving children, families and seniors.

In addition to honoring Lumley, Letourneau honored employees who are new hires or were recently promoted.

In Development Services, Amber Miranda is a new part-time Office Specialist II working in the Housing & Community Development and Evelyn Castorela is a new part-time Permit Process Specialist in our Community Improvement Division.

Angela Madsen is the new Executive Secretary working in the Finance Department, Brooke Dunn is a new Intern in the Fire Department and Doreen Penfill is a new full-time Outreach Worker working in our Network for Homeless Solutions division.

In the Police Department, Joanna Hart and Madison Munguia are new Police Records Technicians, and George Letourneau (no relation to Tammy) is one of our new Police Officers, and Andrea Granados Valdez is a new Office Specialist II working

in the Engineering Division of Public Services.

Those promoted include David Nguyen who has been promoted to Deputy City Clerk in the City Clerk's Office and Mark Geiger has been promoted to Fire Engineer.